GE Smallworld Users Exchange A Success!

The GE Smallworld Users Exchange was held on March 8, 2001, at the Hyatt Regency in San Diego, following GITA 2001. This one-day educational symposium provided the opportunity for GE Smallworld users to share experiences and achievements with other users. Attendees learned about the latest advances in GE Smallworld technology, services, and products and heard about the successes experienced by GE Smallworld customers.

The theme of this year's GE Smallworld Users Exchange was "Designing and Managing the World's Networks." With 270 attendees, the session was well-attended. C. Warren Ferguson, President and CEO of GE Smallworld, began the conference by presenting his vision. This was followed by a joint presentation on change management from GE Smallworld's Mort Butler and Rich Cummings, and an interesting presentation on Metro Water by David Grieg.

Peter Batty, vice president of technology at GE Smallworld, provided a Technology Update, covering planned and recent enhancements for a number of software products. He also described GE Smallworld's "Usability Initiative", which is the directive behind the latest new features and software modules soon to be released by GE Smallworld.

During the morning session, GE Smallworld also presented customers with the coveted Fast Tracker awards (please see below).

Afternoon breakout sessions included a variety of subjects, presented by GE Smallworld and several customers. Major topics included plans for PowerOn", PowerOn and Enmac (GE Harris software), several presentations on GE Smallworld Internet Application Server, overviews of Communications products and Internet Plans, and Utility sessions on Citrix, Work Management, and Data Modeling with GE Cornerstone.

GE Smallworld 2001 - Atlanta

Be sure to register for the GE Smallworld 2001 event, to be held October 14-17, 2001, at the Hyatt Regency in Atlanta, Georgia. This four-day event provides the opportunity to mingle with GE Smallworld users and others interested in GE Smallworld technology, and learn about customers' experiences and achievements with GE Smallworld software. GE Smallworld staff will be present to answer questions and discuss the latest advances in technology and products. GE Smallworlds partners will have exhibit space, so you can become acquainted with their products and services. Further information will be available at www.gepower.com (select Business Sites for GE Smallworld).

Fast Tracker Awards

Sigma Networks

In September of 2000, Sigma Networks purchased GE Smallworld software, Physical Network Inventory. An amazing thirty days later they had their system up and running. On a definite fast track, Sigma Networks began digitizing their landbase the following month. Since that time, additional GE Smallworld business tools have been implemented, business requirements have been incorporated, and GE Smallworld users have been hired and trained. A number of counties and metro areas have been converted into the GE Smallworld system. Sigma Networks is now working on integrating remote access capabilities, and continually seeks ways to enhance the system.

GE Smallworld recognized Sigma Networks for extremely fast implementation of a GE Smallworld system.

Salt River Project

Salt River Project, fondly known as SRP, has been involved with PowerOn since the beta program. In August 1998, SRP installed PowerOn Version 1.0 and began development of SRP customizations. PowerOn was officially rolled out in late 1999 and SRP has implemented each subsequent PowerOn release aggressively. When PowerOn 2.0 was released in November 2000, SRP immediately integrated design changes into the product. By December, SRP was testing the new release in their environment. In mid January, preparations were made to implement PowerOn 2.0. The deployment plan included everything from new environments and hardware to rebuilding circuits and training dispatchers. On February 5, SRP went live with PowerOn 2.0.

GE Smallworld presented a Fast Tracker award to SRP in recognition of being one of the first sites to go live with PowerOn 2.0.

Conectiv

Conectiv started its PowerOn implementation project in November 1999 and went live with 90,000 customers in December 2000. In 13 months Conectiv and GeoIT developed interfaces from PowerOn to the Conectiv customer system, SCADA system, which just happens to have been developed by GE Harris, and an automated call response routing system known as a VRU. Conectiv's CIS and VRU cover the call handling process from creation to closeout, with the ability to provide status information on demand to either system for feedback to a customer.

GE Smallworld presented a Fast Tracker award to Conectiv in recognition for being the first utility to directly connect PowerOn to a SCADA system.